

## Our FAQ's

*1. What is the venue size and capacity?*

The Carolina Estate has approximately 11,000 square feet of indoor space and 23 acres with a 5 1/2 acre pond. We comfortably seat 150 people in the ballroom at 60" round tables with white Chiavari chairs along with the white dance floor (20 ft x 28 ft) in place. Note: If it is not a complete sit down event that you need, our building capacity is 260 people by code. Our rentals are completely exclusive and private as well, you won't have to worry about any other people on the property at the time you have booked with us.

*2. What forms of payment do you take and do you have a payment plan?*

We currently accept cash, checks, and ACH payments. Typically your investment is processed in two installments but we can also work with couples on a longer, interest free, schedule. Please inquire if needed.

*3. What kind of events can be held at the venue?*

We can host almost anything: Weddings, Receptions, Showers, Dinners, Birthday Parties, Anniversary Parties, Proms, Class Reunions, Fundraisers, Graduation Parties, Company Christmas Parties, Business Meetings, Corporate Retreats, Photo Shoots, Quinceaneras, you name it! If you have something else in mind, just reach out to inquire because we always love doing something new!

*4. How many spaces do you have to rent?*

We have several rooms and different configurations that you can customize for whatever event you plan: Ballroom, Opal Room (hourly), Cocktail Lounge, 2 Suites, the Grounds outside, the entire venue! And a big plus is that every room is air conditioned and heated, which is very important to consider with our fickle NC weather!

*5. What's your weather contingency (backup) plan for outdoor spaces?*

We have a beautiful dedicated indoor space in case of inclement weather and it's filled with twinkle lights! This area is separate from the ballroom so there is no need to be ushered out to flip the space or sit at a dining table for a last minute change. Plus this space is air conditioned and heated!

6. *Can we bring in our own vendors?*

We have a preferred vendors list but you are welcome to bring in other vendors to customize your event once they have been reviewed and approved.

7. *Do you have an inventory of décor (lighting, candle holders, vases, etc.) we can borrow from?*

Yes, we have some items in inventory that are available to borrow for your wedding.

8. *Do you offer a Month of Coordinators or Venue Hosts for weddings?*

We partner with a few Month-of Coordinators and we will match you with one of them. They offer services beginning a few months prior to your wedding, and you are free to add on additional services with them if you would like. Additionally, you also have a Venue Host on site for the duration of your wedding to be sure the property is ready for you, your friends, and your family. The number of Venue Hosts will vary depending on the size of the wedding. We like to have enough to be able to assist you and guide your guests so everything flows smoothly. Both of these are already covered in your rental fee!

9. *Can the venue accommodate a DJ or live band?*

You may have either a DJ or a band, inside or outside, at the venue.

10. *Is the site accessible for people with disabilities?*

There is a ramp sidewalk at the front of the building allowing wheelchairs access to the ballroom. We also have a golf cart available to assist any of your guests that may need additional help outside to the ceremony lawn.

11. *What can we do outside at the venue?*

You and your guests are welcome to enjoy the entire property when you rent with us! Feel free to take a stroll on the path that goes completely around the pond and through the woods. There are some great photo opportunities you will find while on your walk. You may also set up yard games, rented tents may be set up, hire a band or even a fireworks company. Catch and release fishing is allowed for clients and guests on the day of the event. We want you to fully enjoy your entire day with us!

12. *What is the procedure to book the venue?*

The process for booking with us is to first fill out an inquiry form on the website and schedule a tour. When you're ready to book an available date you will sign the rental contract and make your first Hold the Date payment, and then the date is completely yours! Our rentals are exclusive to each client so there will not be any other guest or client on the property while you are renting with us. The entire venue is private and solely for your use.

*13. What can stay on the property overnight?*

If you are having any rental items being delivered, just let us know and we can be there for the delivery and pick up. After the event, all guests that make the smart decision to carpool home with a DD may leave their vehicle in the lot and retrieve it the following morning. We highly recommend your guests take advantage of this opportunity.

*14. Do you have any Open Houses?*

Yes, we offer our booked clients an Open Door Day once every month! All you have to do is email us stating your interest by Thursday night and we will have the doors open for a very casual, self guided tour. Typical dates are on the first Sunday of every month from 12-2. You are welcome to bring any guests along with you to show around and you can work on planning and decorating ideas!

*15. What is the Clean Up Procedure?*

The cleaning fee is included in your package so all you have to do is pack up any of your personal belongings that you want to take with you at the end of the evening. The cleaning crew will come in after it is finished and clean the building for you.